



www.dgmicrosolderingrepairs.com

## MAIL IN REPAIR FORM

PLEASE PRINT OFF, FILL IN & SEND 1 FORM IN WITH EACH DEVICE TO THE ADDRESS BELOW

DG Microsoldering Services UK LTD, 23 Melbourne Road, Chatham, Kent ME45PD United Kingdom

NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

POSTCODE \_\_\_\_\_

EMAIL \_\_\_\_\_ TEL : \_\_\_\_\_

MAKE \_\_\_\_\_ MODEL \_\_\_\_\_

IMEI/SERIAL NUMBER \_\_\_\_\_ NETWORK \_\_\_\_\_

PIN CODE / PASSWORD \_\_\_\_\_ PATTERN LOCK 

1	2	3
4	5	6
7	8	9

PREVIOUS REPAIR ATTEMPT  YES / NO  WATER DAMAGED  YES / NO

PLEASE REMEMBER TO REMOVE YOUR SIM CARD AND MEMORY SD CARD BEFORE SENDING

FAULT DESCRIPTION \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### QUOTATION

Was a quote given YES / NO via Email or Phone on \_\_\_\_/\_\_\_\_/\_\_\_\_ Price of quotation £ \_\_\_\_\_ Inc VAT

Return Options - Royal Mail 3-5 Days £8.00 ☐ Tick DPD Next Day Delivery Tracked £9.50 ☐ Tick

### PLEASE READ THE FOLLOWING TERMS & CONDITIONS

- IF WE SUCCESSFULLY REPAIR YOUR DEVICE AND IT TURNS OUT TO BE BLACKLISTED OR YOU DO NOT KNOW YOUR APPLE ID DETAILS THE QUOTATION WILL STILL STAND.
- PAYMENT MUST BE MADE BEFORE DEVICE IS RETURNED (UNLESS YOU HAVE AN ACCOUNT WITH US)
- WE ARE NOT RESPONSIBLE FOR ANY LOSS OF DATA STORED ON THE DEVICE SO PLEASE BACK UP IF POSSIBLE.
- WE ONLY REPAIR THE DEVICE FOR THE FAULT STATED ABOVE IN THE FAULT DESCRIPTION. IF WE REPAIR YOUR DEVICE AND ON TESTING WE NOTICE ADDITIONAL FAULTS WE WILL QUOTE ACCORDINGLY FOR THESE FAULTS.
- ANY DEVICES THAT HAVE BEEN REPAIRED, NOT REPAIRED OR B.E.R. (BEYOND ECONOMICAL REPAIR) WILL BE RECYCLED IF THEY HAVE NOT BEEN PAID FOR OR COLLECTED WITHIN 60 DAYS.
- WATER DAMAGED DEVICE REPAIR IS ONLY FOR DATA RECOVERY.
- THERE IS A DEFAULT BENCH FEE OF £25 FOR INITIAL DIAGNOSTICS THAT IS INCLUDED IN THE FINAL COST SHOULD YOU WISH TO PROCEED WITH THE REPAIR.
- IF YOU CHOOSE NOT TO PROCEED WITH THE REPAIR THE BENCH FEE IS PAYABLE AND YOUR DEVICE WILL BE REASSEMBLED AS IT CAME IN TO THE WORKSHOP AND RETURNED.

### PLEASE SIGN, PRINT & DATE BELOW TO AGREE TO OUR TERMS & CONDITIONS

SIGN \_\_\_\_\_ PRINT \_\_\_\_\_ DATE \_\_\_\_/\_\_\_\_/\_\_\_\_

Microsoldering Services • Apple Device Logic Board Repairs • Game Console Repairs • iPhone Data Recovery

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